

GANZ ZN8 IP Camera update manual

1.Input the Camera IP or IP range if need to update more cameras at the same time,and then click Add .

The screenshot shows the GANZ-ZN8_Update Client V1.2.0.30 interface. The 'Add Device' section on the right has a red box around the IP Address and Port fields. The IP Address is set to 192.168.1.168 and the Port is 30001. The 'Add' button is also highlighted with a red circle.

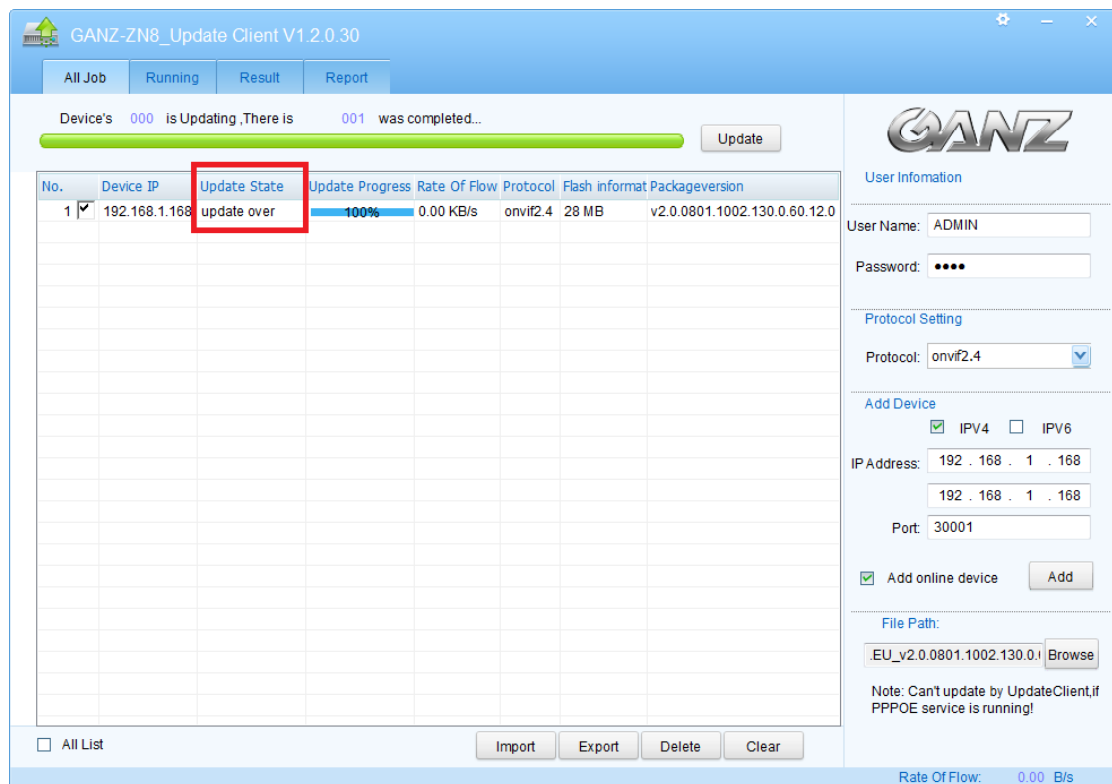
No.	Device IP	Update State	Update Progress	Rate Of Flow	Protocol	Flash informat	Packageversion
1	192.168.1.168	connect success	0%	0.00 KB/s	onvif2.4	28 MB	v2.0.0801.1002.130.0.60.12.0

2.Select the Firmware that need to update and click Update

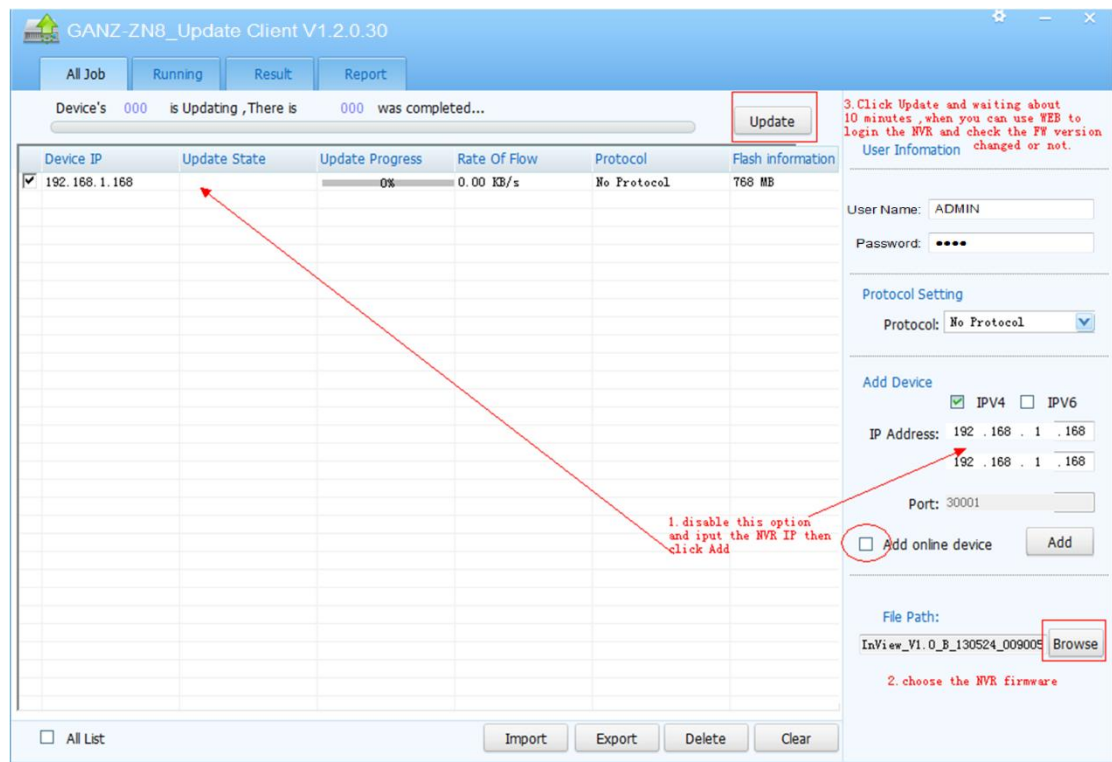
The screenshot shows the GANZ-ZN8_Update Client V1.2.0.30 interface. The 'Update' button is highlighted with a red circle. The 'File Path' field is also highlighted with a red box, showing the path .EU_v2.0.0801.1002.130.0.

No.	Device IP	Update State	Update Progress	Rate Of Flow	Protocol	Flash informat	Packageversion
1	192.168.1.168	connect success	0%	0.00 KB/s	onvif2.4	28 MB	v2.0.0801.1002.130.0.60.12.0

3.Wait for the update process finish.



GANZ ZN8 NVR upgrade Manual



Update firmware when camera seems to hang.

1. Connect the camera to LAN ,then try to ping it such as the camera IP is 192.168.1.168

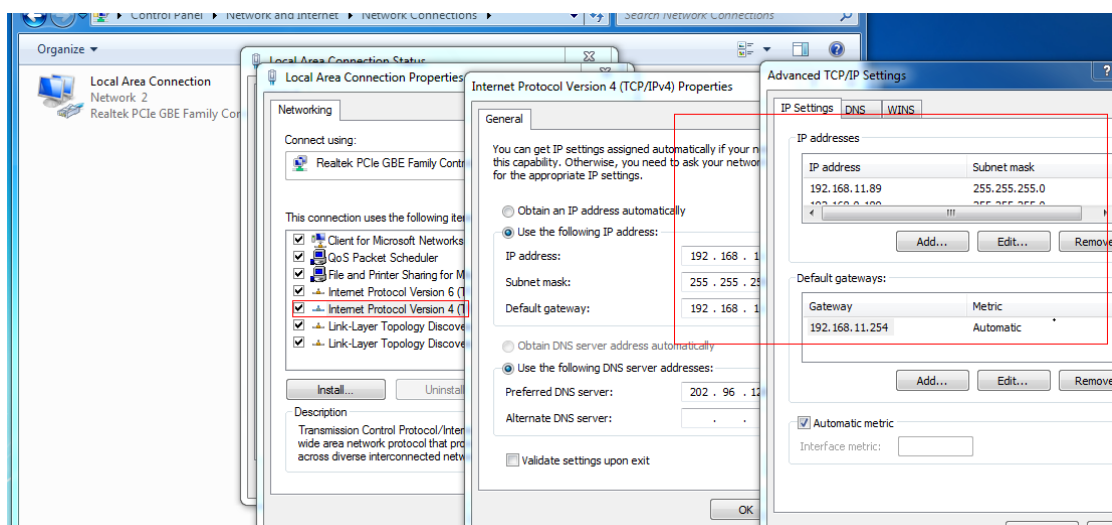
“ping 192.168.1.168 -t “

```
C:\Documents and Settings\jesi>ping 192.168.1.168 -t

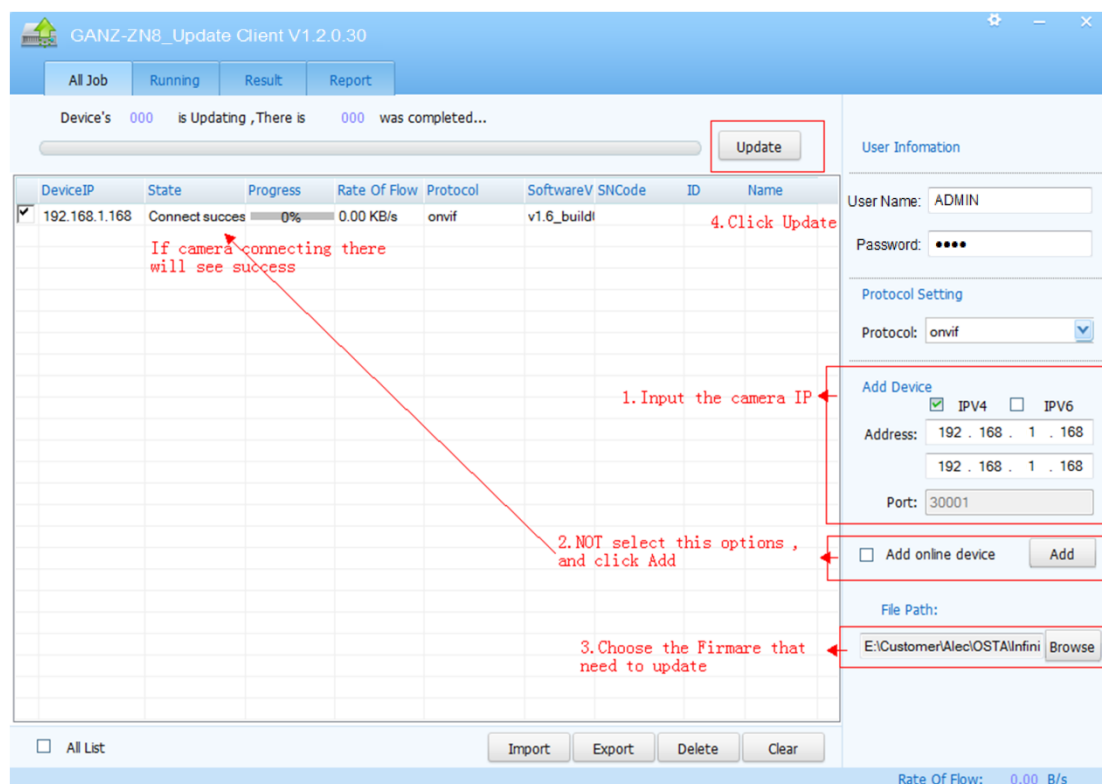
Pinging 192.168.1.168 with 32 bytes of data:

Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time=2ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
Reply from 192.168.1.168: bytes=32 time<1ms TTL=128
```

2. If you can ping and see the continuous data return then do the next follow steps.
If can't Ping please check the PC IP gateway must be same with camera.
If sure the Camera IP and PC IP is same gateway and still can't Ping the camera (no data return), then we can't fix this camera, only can fix by reply hardware (mostly Mainboard).



- After see the continuous data return, Run the Update tool and finish the Step 1 to Step 3, still wait not to Click update (Step 4).



- Still Keep the Ping running, then manually restart the Camera by off power and Turn ON and when you once see the Ping data return and Click Update to finished Step 4.

