

Upgrade Tool V1.2.xx			
Error Code ID	Error Describe	Cause Reason	Solution
-1	device connected fail	network fail,or device connection service Disable	check the network status and If exit conflict IP,make sure the device's telnet&ftp service Enable
-2	get flash info fail		
-3	not detect Upgrade pack	not include proper pack of upgrade pack	check the upgrade pack is mathed with the device hardware platform
-4	not detect protocol of pack		
-5	camera flash not enough	flash memeny not enough to upgrade	need to delete some buffer files
-6	not with common mode	not include proper pack of upgrade pack	check the upgrade pack is mathed with the device hardware platform
-7	device restart fail		
-8	get platform info fail	network fail ,or damage system file of device ,or flash not enough memeny	check the network connection and force to upgrade again.
-9	no protocol config files		
-10	upload fail		
-18	not detect upgrade pack	network fail ,or damage system file of device ,-20 means flash not enough memeny	check the network connection and force to upgrade again.
-19	init upgrade pack fail		
-20	open file fail		
-21	file is empty		
-22	read file fail		
-23	get upgrade configuration fail		
-24	write file fail		
-25	decode fail		
-26	pack's version fail		
-27	no proper nodal point		
-28	config file empty		
-29	no property of file		
-30	no operate step		
-31	demand sent fail	network fail,or device connection service OFF	check the network status and If exit conflict IP,make sure the device's telnet&ftp service Enable
-32	empty message		
-33	telnet or ssh connect fail		
-34	ftp or sftp connect fail		
-35	lack of setting	upgrade tool configuration file not correct	check the upgrade tool and upgrade again
-36	exit same version	exit the same firmware version	if still need to upgrade please force to upgrade
-37	not allow upgrade	device status not allow upgrade	check the flash memeny is enough or not ,force to upgrade
-40	MD5 config fail	network fail ,or device flash not enough	check the network connection and force to upgrade again.
-41	no proceeding	network fail,or device startup fail	check the WEB can login or not;check network;force to upgrade again
-42	init upgrade mode fail	device configuration file damaged	need to change a correct device configuration file
-43	device startup delay	network fail,or device startup fail	check the WEB can login or not;check network;force to upgrade again